

## What is SWTRS?

The Social Work Therapy Referral Service is a network of social work therapists in private practice. Members are located throughout Massachusetts, and offer a wide range of specialty and insurance options. Callers to SWTRS speak with a member of our social work staff, who will work on matching the client's needs to a therapist in our network.

## When can we help?

Call us when you are looking to match a client with a private practice therapist. Our members offer a variety of backgrounds and expertise. Keep in mind that clients who require crisis intervention, or will likely need intense or multi-faceted treatment, may be better served by a referral to an agency or clinic.

We can find a match for most types of insurance in many locations, although our listings for Mass Health and Commonwealth Care providers are limited. Many of our members can accommodate clients who need an adjusted fee. However, clients with no insurance coverage, and who need a substantially reduced fee, would most likely be better accommodated by an agency or clinic in their area.

How can we be reached? We can be reached by phone or email: 617-720-2828 800-242-9794 info@therapymatcher.org

Callers will always reach a voicemail message, and calls will be returned promptly during the work week. Calls can come from referring professionals or from the clients themselves. We do find that when we are able to speak with clients directly, we are often able to make more successful referrals.

## What do we need from you?

When calling to make a referral, it is helpful to have as much of the following information available as possible: the client's first name or initials, home and work locations (as well as other areas that would be convenient for them), health insurance (including whether it is an HMO or PPO), preferences for time of day of appointment, as well as gender, background or expertise of therapist, and any other pertinent information.