Information on The Partners HealthCare Financial Assistance Policy is available in other languages. Please visit our website, call us, or visit a patient financial counselor at your hospital or health center for translated information.

Available Financial Assistance

State Programs

If you live in Massachusetts, you may be able to get health insurance or help paying your health care bills through a state program like MassHealth, the Health Connector, or Health Safety Net. Each program has different rules and income limits.

To find out more and apply:

- Visit a patient financial counselor at your hospital or health center, or
- Go to www.MAhealthconnector.org

Payment Plans

You may set up a zero interest monthly payment plan for any bill, even a bill for a health insurance co-payment, co-insurance, or deductible.

Discounts

If you have medical bills because you do not have insurance, or because your health insurance did not cover your care, you may qualify for a discount. A paper application along with supporting documentation may be required. There are 3 types of discounts:

1. If your bills are for an emergency and related follow-up medical care, then you may be able to get a 70% to 100% discount if you do not qualify for any state programs. The discount amount will depend on your household income.*

2. If your bills are from Spaulding or McLean, then you may be able to get a 55% to 100% discount if you do not qualify for any state programs. The discount amount will depend on your household income.*

*You will never pay more than what the average insurance company would pay. Discount rates are reassessed annually and may change. Please check our website for current rates.

3. You may get a 25% discount on any medical bills if you pay (or set up a payment plan) within 2 months of the date on your first bill. This does not apply to bills from Spaulding or McLean.

IMPORTANT: Many health care bills are for co-payments, co-insurance, or deductibles that are required as part of your health insurance. We DO NOT discount those bills.

Contact Us to Find Out More.

- **1. In person:** visit a patient financial counselor at your hospital or health center
- **2. Phone:** (617) 726-3884
- **3. Web:** www.partners.org/financialassistance
- 4. Email: patientbilling@partners.org
- **5. Mail:** Please call or email to request information and application forms by mail.

TAKE ACTION RIGHT AWAY.
THERE MAY BE TIME LIMITS THAT
APPLY.

Partners HealthCare Patient Financial Counselor Offices

Brigham and Women's Hospital 45 Francis Street ASB II – 2nd floor (617) 732-7005, (866) 736-1510

Brigham and Women's Hospital Ambulatory Care Center 850 Boylston Street, Suite 204B (617) 732-9677

Brookside Community Health Center 3297 Washington Street Jamaica Plain, MA 02130 (617) 983-6054

Southern Jamaica Plain Health Center 640 Centre Street Jamaica Plain, MA 02130 (617) 983-4100

Brigham and Women's/Mass General Health Care Center 20 Patriot Place, 20PP1 Foxborough, MA 02035 (508) 718-4196

Brigham and Women's Faulkner Hospital 1153 Centre Street, Suite 1106 Boston, MA 02130 (617) 983-7878

Cooley Dickinson Hospital 30 Locust Street Northampton, MA 01061 (413) 582-2021 Martha's Vineyard Hospital One Hospital Road Oak Bluffs, MA 02557 (508) 957-0157

MGH Main Campus Wang Ambulatory Center WACC-1, Room 150 (617) 726-2191

MGH Yawkey Outpatient Care Center Second Floor – Room 2A (617) 726-2191

MGH Charlestown HealthCare Center 73 High Street Charlestown, MA 02129 (617) 724-8166, (617) 724-8167

MGH Chelsea HealthCare Center 151 Everett Avenue Chelsea, MA 02150 (617) 884-8300

MGH Revere HealthCare Center 300 Ocean Avenue Revere, MA 02151 (781) 485-6394, (781) 485-6090

Mass General/North Shore Center for Outpatient Care 102 Endicott Street Office: 1039 Danvers, MA (617) 726-2191

Nantucket Cottage Hospital 57 Prospect Street Nantucket, MA 02554 (508) 825-8387, (508) 825-8256 Newton-Wellesley Hospital 2014 Washington Street Newton, MA 02462 (617) 243-6824

North Shore Medical Center: Salem Hospital 81 Highland Ave Salem, MA 01970 (978) 825-6900

North Shore Medical Center: Union Hospital 500 Lynnfield Street Lynn, MA 01904 (781) 477-3555

Spaulding Rehabilitation Hospital Boston 300 First Avenue, CNY Charlestown, MA 02129 (617) 952-5337

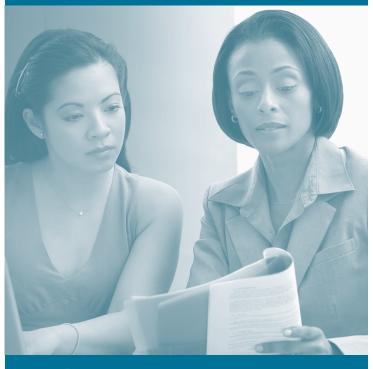
Spaulding Hospital for Continuing Medical Care Cambridge 1575 Cambridge Street Cambridge, MA 02138 (617) 758-5338

Spaulding Rehabilitation Hospital Cape Cod 311 Service Road East Sandwich, MA 02537 (508) 833-4285, (508) 833-4246



Do You Have Health Care Bills That You Cannot Afford to Pay?

Help is Available.



6/2016